NEED MORE INFORMATION?

Incline Village Office: (775) 831-2971
Service Interruption Hotline: 1 (855) 894-9650
INCLINEVILLAGE.WM.COM
- Solid Waste Accounts, Billing and Rates
- Route Collection Schedule and Services
- Transfer Station Hours and Regulations
- Cart and Dumpster Issues or Upgrades

STASH YOUR TRASH!
TAHOE’S BLACK BEARS ARE ACTIVE YEAR-ROUND

Solid Waste Compliance and Enforcement is active. It is YOUR responsibility to contain and secure all trash and recycling at your property. Cart lids must close completely.

Trash and recycling carts may be placed curbside NO EARLIER THAN 5 a.m. ON YOUR DAY OF SERVICE or invest in a Bear Shed.

Rinse and clean all recyclable items.

Leaving town before service day? Visit the Transfer Station to drop off your trash and recycling in-lieu.

Report solid waste issues via solidwaste@ivgid.org

Bear Issues? Call the Bear League: (530) 525-7297

Updated April, 2021

BEARSMARTINCLINEVILLAGE.ORG
IVGID ORDINANCE ONE (SOLID WASTE):

A Residential service violation shall include but not be limited to:

- Solid waste being placed at the curb on the wrong specified pick-up day or prior to 5:00 a.m. on the pick-up day.
- Solid waste spilled on the property outside the building.
- Solid waste placed at the curb for service on the pick-up day at the proper time but not properly contained within the container.
- Loose or non-contained garbage placed next to the container.
- Overflowing Container.
- Garbage placed in bags next to the container at the curb.
- Anything in the judgement of the Director of Public Works which constitutes a violation of the General Provisions of this Ordinance.
- Yard debris is properly bagged and identified with the collector provided tag for the current year shall only be placed at the curb for pick-up during the annually designated 16-week timeframe for the yard debris program in accordance with the published procedures. All other times of placement at the curb are a violation.

A Commercial Service Violation shall include but not be limited to:

- An overfilled dumpster.
- A dumpster not secured, dumpster not tightly closed and locked or latched (there shall be no gap between lid and bin).
- Solid waste on top of or outside of dumpster.
- Solid waste inside or outside of enclosure.
- Enclosure doors not secured.
- Solid waste spilled around the enclosure.
- Anything in the judgement of the Director of Public Works which constitutes a violation of the General Provisions of this Ordinance.

Authorized Remedies for Non-Compliance:

- Termination of utility service(s);
- Assessment of fees established by the District.

Residential Waste Service Fee Schedule for Non-Compliance with Ordinance Provisions

<table>
<thead>
<tr>
<th>Offense</th>
<th>Fee Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Offense</td>
<td>Mandatory 64 or 96 gallon Enhanced Wildlife Resistant Cart (WRC) Service</td>
</tr>
<tr>
<td>2nd Offense</td>
<td>$100 to $999</td>
</tr>
<tr>
<td>3rd and Subsequent Offenses</td>
<td>$500 to $999</td>
</tr>
</tbody>
</table>

- Fees are non-refundable except upon relief provided under appeal process or with installation of bear shed within 60 days of billed fee or mutually agreed upon time frame.

Commercial Waste Service Fee Schedule for Non-Compliance with Ordinance Provisions

<table>
<thead>
<tr>
<th>Offense</th>
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</tr>
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<td>1st Offense</td>
<td>Up to $999</td>
</tr>
<tr>
<td>2nd and Subsequent Offenses</td>
<td>$500 to $999</td>
</tr>
</tbody>
</table>

- Fees are non-refundable except upon relief provided under appeal process or with use of enhanced wildlife resistant dumpster within 60 days of billed fee or mutually agreed upon time frame.
- An empty dumpster is not a violation if left unlatched.

Prevent Violations: Invest in a Bear Shed OR Request a Park Style Dumpster from Waste Management.

Report violations with property address, description and photographic evidence to solidwaste@ivgid.org

Visit INCLINEVILLAGE.WM.COM or call (775) 831-2971 to learn more about trash service and how to avoid overages.

Visit IVGIDPUBLICWORKS.ORG or call (775) 832-1203 for IVGID Ordinance 1 and zero tolerance information.
RESIDENTIAL TRASH SERVICE INFORMATION

Best option: Lock your trash in an animal-resistant metal enclosure (Bear Shed OR Park Style Dumpster).

2nd best option: Keep your trash in an animal-resistant cart. Animal resistant poly-carts are now available to rent in Incline Village and Crystal Bay. Contact Waste Management at (775) 831-2971 for more information.

Less effective option: Trash storage in a lockable building with curbside placement, only after 5 a.m. on the morning of pick-up is permitted. However, this practice is strongly discouraged since bears have broken into buildings by way of garage doors and open windows for trash and other attractants.

Curbside spills from any type of container will result in violations.

INSTALLING A BEAR SHED/BOX (METAL GARBAGE CAN ENCLOSURE)

If you are looking into installing a bear shed in Incline Village or Crystal Bay, we strongly suggest you consider the following before you begin (more information available at bearsmartinclinevillage.org):

- **Size:** All putrescible trash (food waste and non-recyclable packaging) must fit in the shed easily. A variety of sizes are available that fit 1, 2 or 3 (32 gallon) cans provided by the homeowner. Excess capacity is highly encouraged.

- **Location:** The container must be placed on private property. The ideal location is 12 to 20 feet from the edge of pavement (curb), with easy access for trash collection service. Sheds cannot be located over utility service easements, nor in the public right-of-way.

- **Right of way:** In Incline and Crystal Bay, the public right-of-way varies from 3 to 30 or more feet, so, you must be certain the shed is located on your own property. A revocable encroachment permit can be granted from Washoe County for sheds that are installed less than 12 feet from the edge of pavement.

- **Help with bear shed location:** In Incline/Crystal Bay, IVGID Waste Not (775-832-1284), Washoe County Roads Department (775-832-4125) and Waste Management (775-831-2971) can provide assistance in the site location for your shed. Local vendors of the sheds will also assist homeowners in box placement selection.

- **Serviceability:** Locations further than 20 feet from the edge of pavement (curb) are subject to an additional monthly house service fee from Waste Management. Sheds must be cleared of vehicles, objects (6 feet minimum clearance) and snow in winter. Waste Management has the right to refuse to collect from a location which is inaccessible. For additional service information call Waste management at (775) 831-2971 or visit inclinevillage.wm.com

- **Call 811:** Get utility connections marked by calling 811 or visit call811.com at least 3 days BEFORE you begin installation.

Bear sheds are available for purchase from several vendors locally.

Visit bearsmartinclinevillage.org under “Bear Shed Placement” for additional vendor information.

IVGID does not endorse any particular manufacturer.

Tahoe Bear Box Company  
(530) 546-3154  
bearbox.org

Carson Valley Welding  
(775) 884-9353  
nobearcan.com

Baker Bear Bins  
(530) 587-1374  
bakerbin.com

Bear Guard Company  
(530) 581-2211  
bearguardinfo.com
**INCLINE VILLAGE TRANSFER STATION**

Website: inclinevillage.wm.com  
Location: 1200 Sweetwater Road, Incline Village, NV 89451  
Payment: Personal Check, Credit and Debit cards accepted. (No Cash)

Open Monday through Friday  
8 a.m. to 4:30 p.m.  
Closed for Lunch: 12 to 12:30

Open Saturday & Sunday  
8 a.m. to 4:00 p.m.

The Transfer Station is closed on Thanksgiving and Christmas.

Collection routes operate on all holidays.

The transfer station accepts putrescible waste, construction and demolition debris, bulky items, major appliances (washers, dryers, refrigerators, freezers and ovens), motor oil, anti-freeze and recyclable items (cardboard, paper, newspaper, magazines, junk mail, aluminum and steel cans, glass bottles and jars as well as all hard plastics.

**INCLINE VILLAGE CUSTOMER SERVICE**

Customer Service Phone: (775) 831-2971  
Service Interruption Hotline: 1 (855) 894-9650  
E-mail: inclinevillage@wm.com  
Location: 1076 Tahoe Boulevard, Incline Village, NV 89451  
Payment: Personal Check, Credit and Debit cards accepted. (No Cash)

Open Monday through Friday  
8:30 a.m. to 5 p.m.  
Closed for Lunch: 1 to 1:30

The Customer Service Office is closed the following holidays:

- New Year’s Day
- Martin Luther King Jr. Day
- Presidents’ Day
- Memorial Day
- Independence Day
- Labor Day
- Nevada Day
- Veterans’ Day
- Thanksgiving Day & Family Day
- Christmas Day

**Residential Services**

**BULKY ITEM DROP OFF**

Residential customers may drop off up to three (3) cubic yards of trash, including furniture, appliances, and construction debris, four (4) times per year at the transfer station free of charge. Customers must present utility bill, IVGID card or state issued identification card with service address and be current in their trash payment.

**COURTESY TRASH DROP OFF**

Are you leaving town before trash collection day? As a courtesy, single family home customers may drop off the equivalent of weekly curbside allocation of household trash and recycling at no cost (must present utility bill, IVGID card or state issued identification card with service address and be current in payment). When this option is chosen, the property will not receive collection on their next scheduled service day. If carts with materials are left curbside when this option is exercised, your account will be changed for an additional collection.

**CHRISTMAS TREE COLLECTION**

Waste Management offers one week of curbside Christmas tree pick-up in early January. Trees should be cut into 3 foot sections. They must also be free of flocking, tinsel, decorations and stands. No wreaths, garland, or poinsettias. Check inclinevillage.wm.com for program dates and additional information.

**YARD WASTE**

Each year, residential customers get 96 stickers for curbside collection of yard debris which will be composted. Stickers and collection dates are mailed to billing address on record. Collection occurs over 12 weeks in the spring and 4 weeks in the fall. Bags with stickers should be left for curbside collection on your regular trash day during the designated period. Yard waste left curbside outside of this timeframe is trash and should be disposed of accordingly. Check inclinevillage.wm.com for program dates & details.
CLOSE THE LID ON OVERAGES

Customers may incur overage charges and solid waste violations when trash and recycling carts are overfilled or if materials are left outside of the container. Waste must be contained at all times. Cart lids must close completely.

- Do NOT empty the bear shed on service day or leave any additional materials outside of the container(s).
- Yard waste is considered trash outside of designated program dates and should be disposed of accordingly.
- The goal of this program is to prevent litter and reduce wildlife encounters by keeping solid waste contained.

Customers may face cleanup charges for overfilled containers. Additional fines may be imposed by IVGID per Ordinance One.

Some options to reduce trash at the curb:

- Increase your cart size.
- Breakdown recyclables before placing in cart.
- Free transfer station drop off of recyclables.
- Drop off extra trash at the transfer station for a fee.
- 4 annual transfer station dumps at no additional cost for single-family property accounts.

SIDE YARD SERVICE

Carts can be collected from side yards for an additional fee, or no fee for qualifying, disabled individuals.

SHARPS

Used syringes, needles, lancets and scalpel blades cannot go in your trash. They are a biohazard and safety issue.

Pick up a free sharps collection container at the Waste Management office during regular business hours. Each Sharps container comes with pre-paid return mailing to the treatment facility for certified destruction.

CART PLACEMENT

- Trash and Recycling are collected weekly.
- Place carts at curb with handles facing away from the street.
- Do NOT overfill your carts or leave materials anywhere on the ground.
- Set carts 3 feet apart and away from objects such as cars and mailboxes.
- Place carts at the curb no earlier than 5 a.m. and no later than 7 a.m. on your service day only.
Residents of Incline Village and Crystal Bay may drop off household hazardous and electronic waste **BY APPOINTMENT ONLY**

(TVs and CRT Monitors are NOT ACCEPTED)

Schedule Online:

ivgidhhw.com

Call (775) 832-1284 for Details

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**Accepted Items:**

Incline Village and Crystal Bay residents may drop off the following items, in limited quantities, at no charge with an appointment.

<table>
<thead>
<tr>
<th>Category</th>
<th>Items</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Computers and Accessories</td>
<td>Countertop Appliances including Microwaves, Toaster Ovens and Coffee Machines</td>
<td>Household Batteries (Car Batteries are NOT Accepted)</td>
</tr>
<tr>
<td>(TVs and CRT Monitors are NOT Accepted)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phones (Household and Cellular), Tablets, Routers and GPS Devices</td>
<td>Printers (No Ink Cartridges - Contact Manufacturer's Recycling Program)</td>
<td>Stereo Equipment and Wires (No Christmas Lights)</td>
</tr>
<tr>
<td>Vacuums and other Handheld Items with an Electric Cord and/or a Circuit Board (Household Appliances are NOT Accepted)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cleaning Products and Disinfectants</td>
<td>Grout and Portland Cement</td>
<td>Pesticides and Poisons</td>
</tr>
<tr>
<td>Drain Cleaners and Openers</td>
<td>Kerosene and Lamp Oil</td>
<td>Photo, Pool and Spa Chemicals</td>
</tr>
<tr>
<td>Fertilizers and Plant Food</td>
<td>Muriatic Acid</td>
<td>Propane Canisters and Tanks</td>
</tr>
<tr>
<td>Fire Extinguishers</td>
<td>Nail Polish Remover</td>
<td>Shoe Polish and Dye</td>
</tr>
<tr>
<td>Flea, Insect and Rodent Repellant</td>
<td>Oven Cleaner and Metal Polish</td>
<td>Smoke Alarms</td>
</tr>
<tr>
<td>Floor and Furniture Polish</td>
<td>Paint Stripper, Thinner and Rust Remover</td>
<td>Soaps and Detergents</td>
</tr>
<tr>
<td>Fluorescent Lights - Mercury (Hg) Only (Incandescent, Halogen, LED and Christmas light bulbs are disposed of as trash)</td>
<td>Paint: Oil and Latex (50 pounds maximum drop off at one visit)</td>
<td>Thermostats and Thermometers - Electronic based and/or items containing Mercury (Hg)</td>
</tr>
<tr>
<td>Fuels: Gasoline (Accepted in a Red Department of Transportation - Approved Container. You MUST leave the container. NO EXCEPTIONS)</td>
<td>Vegetable Oils and Liquid Cooking Grease (Restaurant Quantities are NOT Accepted)</td>
<td></td>
</tr>
</tbody>
</table>

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(Incandescent, Halogen, LED and Christmas light bulbs are disposed of as trash)

(Latex paint can be dried out with kitty litter or professional paint-dry product. Empty or dry paint cans are disposed of as trash).
<table>
<thead>
<tr>
<th>Waste Type</th>
<th>Name</th>
<th>Contact Information</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>TVs, CRT Monitors and Electronic Waste</td>
<td>Intelligent Lifecycle Solutions, LLC</td>
<td>(775) 690-9348 lifecycle.solutions</td>
<td>962 East Greg Street, Sparks, NV</td>
</tr>
<tr>
<td>TVs, CRT Monitors and Electronic Waste</td>
<td>New2U Computers</td>
<td>(775) 329-1126 new2ucomputers.org</td>
<td>50 East Greg Street, Suite 103, Sparks, NV</td>
</tr>
<tr>
<td>TVs, CRT Monitors, Electronic Waste and Household Appliances</td>
<td>Best Buy and Select Retailers (Will haul away if replacement product delivered.)</td>
<td>(775) 448-9797 bestbuy.com/recycling</td>
<td>Northern Nevada Locations</td>
</tr>
<tr>
<td>Household Appliances: Washers, Dryers, Refrigerators, Freezers and Ovens</td>
<td>Waste Management Incline Transfer Station</td>
<td>(775) 831-2971 inclinevillage.wm.com</td>
<td>1200 Sweetwater Road, Incline Village, NV</td>
</tr>
<tr>
<td>Electronic Waste</td>
<td>NV Recycling</td>
<td>(775) 888-9888 nvrecycling.com</td>
<td>5834 Sheep Drive, Carson City, NV</td>
</tr>
<tr>
<td>Electronic Waste</td>
<td>Computer Corps</td>
<td>(775) 883-2323 computercorps.org</td>
<td>4630 East Highway 50, Carson City, NV</td>
</tr>
<tr>
<td>Printer Ink Cartridges</td>
<td>Contact Manufacturer</td>
<td>Visit Manufacturer’s Website</td>
<td>Mail-In Program</td>
</tr>
<tr>
<td>Hazardous Waste</td>
<td>Graymar Environmental</td>
<td>(775) 351-2237 graymarenvironmental.com</td>
<td>13203 S. Virginia St, Reno, NV</td>
</tr>
<tr>
<td>Hazardous Waste</td>
<td>Hero Environmental Services</td>
<td>(775) 900-4376 heronv.com/services/in-plant</td>
<td>4900 Mill St, #9, Reno, NV</td>
</tr>
<tr>
<td>Propane Tanks</td>
<td>Amerigas</td>
<td>(530) 541-3320</td>
<td>Multiple Locations</td>
</tr>
<tr>
<td>Propane Tanks</td>
<td>Blue Rhino</td>
<td>1 (800) 258-7466</td>
<td>Multiple Locations</td>
</tr>
<tr>
<td>Fluorescent Light Bulbs</td>
<td>Batteries Plus</td>
<td>(775) 825-0566 batteriesplus.com/t/recycling</td>
<td>Multiple Locations</td>
</tr>
<tr>
<td>Fluorescent Light Bulbs</td>
<td>Waste Management Online</td>
<td>thinkgreenfromhome.com</td>
<td>Mail-In Program</td>
</tr>
<tr>
<td>Ammunition, Explosives, Fireworks and Flares</td>
<td>North Lake Tahoe Fire Protection District</td>
<td>(775) 831-0351 nltfpd.net</td>
<td>866 Oriole Way, Incline Village, NV</td>
</tr>
<tr>
<td>Vitamins and Pharmaceuticals</td>
<td>Washoe County Sheriff Stations and the Village Pharmacy</td>
<td>Web Search: Crush, Don’t Flush (Washoe County Health District)</td>
<td>625 Mt. Rose Highway, 898 Tanager St., Incline Village, NV 89451</td>
</tr>
<tr>
<td>Medical Sharps</td>
<td>Retrieve Free Mail-In Box at Incline Transfer Station</td>
<td>(775) 831-2971 inclinevillage.wm.com</td>
<td>Mail-In Program 1200 Sweetwater Road, Incline Village, NV</td>
</tr>
<tr>
<td>Car Batteries, Motor Oil and Antifreeze</td>
<td>Waste Management Incline Transfer Station</td>
<td>(775) 831-2971 inclinevillage.wm.com</td>
<td>1200 Sweetwater Road, Incline Village, NV</td>
</tr>
<tr>
<td>Car Batteries, Tires, Small Engines</td>
<td>Recycle at Store with Purchase of a New Product</td>
<td>Most Auto Parts Stores and Mechanic Shops</td>
<td>Multiple Locations</td>
</tr>
<tr>
<td>Batteries (Household Only—See above for car batteries)</td>
<td>Black Bins at entrances to IVGID Public Works, Incline Village Recreation Center and the Key Counter at Ace Hardware Store.</td>
<td>FREE drop off during business hours.</td>
<td>1220 Sweetwater Road, 980 Incline Way, 910 Tahoe Boulevard, #103, Incline Village, NV</td>
</tr>
</tbody>
</table>
**Disclaimer:** This information is presented as a public service through the Incline Village General Improvement District’s Waste Not Program. This information is subject to change. Listing of companies or services is not a formal endorsement by IVGID or any other agency.

**Aerosols:** The IVGID HHW & E-Waste Program accepts aerosol cans. Empty canisters can go into your recycling cart. Schedule a drop-off appointment for aerosol cans still under pressure at ivgidhhw.com

**Antifreeze:** Free drop-off recycling available at the Incline Village Transfer Station. Phone: (775) 831-2971

**Appliances (Large):** Major appliances (washers, dryers, ovens, freezers and refrigerators) can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop-off. Phone: (775) 831-2971

**Appliances (Small):** Countertop appliances (excluding refrigerators) with an electric cord or circuit board can be recycled at the IVGID HHW & E-Waste Program. Schedule a drop-off appointment at ivgidhhw.com

**Batteries:** Household batteries can be recycled at IVGID HHW & E-Waste Program. Battery recycling bins are available at IVGID Public Works, the Recreation Center and Village Ace Hardware Store. See next line for car battery recycling.

**Car Batteries:** Recycle old car and motorcycle batteries with purchase of a replacement. Drop off recycling is available at the Incline Village Transfer Station. Fees apply. Phone: (775) 831-2971

**BRITA® Water Filters:** All BRITA® brand products can be recycled through their website: brita.com

**Building Materials (reusable):** Truckee Meadows Habitat for Humanity’s “ReStore” of Reno accepts everything from lumber to lighting fixtures. Useable windows, flooring, roofing material, sheetrock, fencing and usable paint can all be donated for reuse in a Habitat for Humanity house or for resale in their store. Phone: (775) 323-5511 | Email: habitat@habitatforhumanityreno.org | Web: habitatforhumanityreno.org

**Carpet:** Gone Green Recycling in Sparks, NV offers drop-off and commercial recycling for carpet and pad. Fees apply. Call (775) 525-1447 for more information.

**Cardboard:** Flatten or break down and place in recycle cart. Large amounts or customers without recycling options at home can bring cardboard to the Incline Village Transfer Station. Clean and dry cardboard only. *No waxed, stained or greasy (pizza) boxes.*

**Cell Phones, GPS Devices, Routers and Tablets:** Communication devices can be recycled at the IVGID HHW and E-Waste Program. Schedule a drop-off appointment at ivgidhhw.com

**Christmas Trees:** Free, seasonal drop off and limited curbside collection occurs after the holiday. Visit inclinevillage.wm.com for announcements and program dates. Phone: (775) 831-2971

**Christmas Lights:** Check for retailer recycling options. Otherwise, these go in the trash.

**Clothing:** Local thrift stores accept gently used clothing. Online textile recyclers may be able to accept unwanted or unusable garments for recycling into new products. Example: bluejeansgogreen.org

**Clothing Dryers and Washers:** Major appliances (washers, dryers, ovens, freezers and refrigerators) can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop off. Phone: (775) 831-2971

**Construction Debris / Hardscape:** See “Building Materials” for recycling options. Construction debris and related materials are accepted as landfill waste at the Incline Village Transfer Station. Fess apply or include with bulky item drop off. Visit inclinevillage.wm.com for details. Phone: (775) 831-2971
Computers: Computers and accessories can be recycled at the IVGID HHW and E-Waste Program. NO TVS OR CRT MONITORS. Please see “TVs and CRT Monitors” for options. Schedule a drop-off appointment for computer related e-waste at ivgidhhw.com

Coat Hangers: Local dry cleaners may be able to take them. Plastic hangars can go in the trash.

Corks: Natural wine corks are recycled at Trader Joes, Whole Foods and Total Wine & More in Reno.

Dishwashers: Major appliances (washers, dryers, ovens, freezers and refrigerators) can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop-off. Phone: (775) 831-2971

Eyeglasses: Most local opticians and Lenscrafters® locations provide recycle / reuse programs at their offices.

Electronics: Phones, radios, printers, computers, laptops, tablets, stereo equipment, fax machines and most household items with an electric cord or a circuit board can be recycled with the IVGID HHW and E-Waste Program. NO TVS OR CRT MONITORS. Please see “TVs and CRT Monitors” for options. Schedule a drop-off appointment at ivgidhhw.com

Food: Contact Project MANA for donation of non-perishable food. Phone: (775) 298-0103

Fluorescent Light Bulbs ( Tubes and Compact Fluorescents): These contain mercury; do not throw in the regular trash. Incandescent, halogen and LED lightbulbs can be thrown away in the trash. Fluorescent light bulbs from homes can be recycled for free at IVGID HHW and E-Waste Program. Some retailers can recycle fluorescent bulbs. Waste Management offers a mail-in program at a fee for recycling fluorescent bulbs available at thinkgreenfromhome.com

Furniture: Thrift stores accept many used items for resale, some have free pickup services. Furniture items can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop-off. Phone: (775) 831-2971

Grocery Bags: Clean plastic grocery bags can be recycled in the box at the east entrance to the Incline Village Raley’s.

Grease: Cooking grease clogs the sewer which can require expensive maintenance. Never place grease in the sink or toilet. Instead, use an old plastic or metal container with a lid and heat resistant turkey bag. Grease that solidifies after cooling off can be thrown in the trash. Liquid grease can be disposed of at the IVGID HHW and E-Waste Program. Schedule a drop-off appointment at ivgidhhw.com

Green Waste: Tree Limbs, Stumps: On-site, free chipping is offered seasonally by appointment with the North Lake Tahoe Fire Protection District. Contact: (775) 831-0351 or visit nltfpd.org/curbside-chipping

Green Waste: Pine Needles: Seasonal curbside collection program offered annually. For current green waste recycling options and updated information, contact Waste Management at (775) 831-2971 or visit inclinevillage.wm.com

Household Hazardous Waste: Household hazardous materials include paint products, pesticides, fertilizers, disinfectants, acids, fire extinguishers, spa chemicals, etc... Incline Village and Crystal Bay Residents only. Appointments Only. Please visit ivgidhhw.com to review accepted items and schedule a drop-off appointment. IVGID’s HHW and E-Waste program is operated by IVGID Public Works at 1220 Sweetwater Rd. in Incline Village, NV. Phone: (775) 832-1284

Inkjet Cartridges: Contact manufacturer’s and/or retailer’s recycling program. Some manufacturers such as Xerox and HP provide free shipping boxes and labels to return used ink cartridges directly to their factories.

Junk Mail: Recycle in your cart. Remove plastic wrappers. Register with the Direct Marketing Association’s (DMA) consumer website: DMAchoice.org for a processing fee to enable you to decide what mail you do and do not want through a simple, step-by-step process.

Medical Waste: Syringes: Pre-paid mail-in SHARPS containers can be obtained from the Incline Village Transfer Station during customer service hours. Phone: (775) 831-2971

Medicine/ Prescriptions or over the counter: Never dispose of old medicine in the toilet! Drop-off containers are located inside the Incline Sheriff Substation at 625 Mount Rose Highway and at the Village Pharmacy located at 898 Tanager Street in Incline Village, NV.
**Milk/Juice Square Cartons:** Combination paper / plastic cartons are not recyclable. Place in trash or visit [terracycle.com](http://terracycle.com)

**Microwaves:** Microwaves and countertop toaster ovens can be recycled at the IVGID HHW and E-Waste Program. Schedule a drop-off appointment at [ivgidhhw.com](http://ivgidhhw.com)

**Motor Oil and Filters:** Free, drop-off recycling available at the Incline Village Transfer Station. Phone: (775) 831-2971

**Multimedia:** Local schools and libraries are the perfect recipients for used CDs and DVDs in good shape. Check [greendisk.com](http://greendisk.com) for additional options at a fee. If the media is beyond re-use, it goes in the trash.

**Ovens:** Major appliances (washers, dryers, ovens, freezers and refrigerators) can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop-off. Phone: (775) 831-2971

**Packing Materials (plastic) peanuts, bubble wrap, air pouches:** Most pack-and-ship stores will accept clean, used packing materials for reuse as storage area allows. Deflated film-plastic air pouches can be recycled with grocery bags.

**Phone Books:** Recycle in your cart, but better yet, request to opt-out of delivery by calling: Tahoe Telephone Directories - California, Nevada; (775) 586-8696

**Pine Needles:** See “Green Waste.”

**Plant Containers:** Check with local nurseries on reuse programs or clean and place in your recycling cart.

**Refrigerators and Freezers:** Major appliances (washers, dryers, ovens, freezers and refrigerators) can be taken to the Incline Village Transfer Station. Fees apply or include with bulky item drop-off. Phone: (775) 831-2971

**Shoes:** Many thrift stores accept shoes that are in good shape. Nike's “Reuse-A-Shoe Program” recycling drop-off (any athletic shoe) is available in the Nike Factory Outlet at The Outlets at Legends, Sparks, NV. Phone: (775) 358-7871

**Shipping Pallets:** F.W. Carson accepts them for a fee. 1064 Tahoe Blvd., Incline Village, NV. Phone: (775) 831-5008

**Skis & Snowboards:** Local manufacturers can turn your old gear into chairs and décor: [forestfurnituretahoe.com](http://forestfurnituretahoe.com)

**Styrofoam:** Styrofoam is NOT accepted in the curbside recycling program. ACH Foam Technologies in Reno accepts drop-off. They take all white Styrofoam, including peanuts. Phone: (775) 343-3400. For a current list of other mail-back/drop-off locations, visit: Alliance of Foam Recyclers (AFRC) at [epspackaging.org](http://epspackaging.org)

**Televisions:** TVs and CRT Monitors are NOT accepted at IVGID’s HHW and E-Waste Program. Many retailers recycle old TVs with the purchase of a new one, check store for details. Other options at a fee are located in Sparks, NV:
- **Intelligent Lifecycle Solutions** is located at 962 East Greg Street. Phone: (775) 690-9348 | [lifecycle.solutions](http://lifecycle.solutions)
- **New2U Computers** is located at 50 East Greg Street, Suite 103. Phone: (775) 329-1126 | [new2ucomputers.org](http://new2ucomputers.org)

**Toys:** Dolls, stuffed animals and other childhood favorites are always in demand, however new regulations restrict their resale at thrift stores. Plastic toys can be placed in the recycling.

**Tires:** Tires can be disposed of for a fee, but are not recycled at the Incline Village Transfer Station. Most retailers can recycle old tires for a fee with purchase of a new set.

**Vehicles:** Pick N Pull accepts vehicles and automotive parts in Sparks, NV and Carson City, NV. Call 1 (866) 520-9750 or visit [picknpull.com](http://picknpull.com) for more information. Many local organizations accept cars, boats or vehicles for donation:
- PBS Reno Vehicle Donation Program; 1 (877) 800-5672 | [pbsreno.careasy.org](http://pbsreno.careasy.org)
- KUNR (NPR Reno) Vehicle Donation Program; 1 (888) 586-7404 | [kunr.careasy.org](http://kunr.careasy.org)
- Cars and Causes; 1 (888) 291-7226 | [carsandcauses.org](http://carsandcauses.org)

**Yard Waste:** See “Green Waste” on the previous page.

**Yoga Mats:** Designate your old mat as an “outdoor” mat, cut into small circles and place under furniture legs or use as jar openers, use as a kneeling mat for gardening and house projects or place in the trunk of your car to collect dirt.
Recycling: Frequently Asked Questions

Do I need to sort everything?

There is NO need to sort; keep recyclables and trash separate.

Recycling MUST be CLEAN.

Remove all liquids, rinse food containers and flatten or break down bulky items.
All recyclable items, including cardboard, can be mixed inside the designated container.

How much can I recycle?

All trash and recycling must fit inside standard containers. If you have excess recycling, consider dropping it off for free at the Incline Village Transfer Station at 1200 Sweetwater Road or upgrading your capacity for ongoing needs.

Why should I recycle?

The service rate set by Waste Management for single-family residential properties includes trash and recycling services even if you elect not to participate in the recycling program.

Service rates for multi-family residential and commercial properties are based on volume. On-site recycling service is cheaper than on-site trash service.

Recycling gives you extra waste capacity on-site at your property, will save you money in comparison to disposing all materials as trash and conserves our community’s resources by minimizing landfilled waste.

What cannot go in the Recycling?

- Aseptic Packaging
- Ceramics
- Compostable Products
- Construction Debris
- Crystal
- Dishware
- Electronic Waste
- Film Plastic
- Food
- Glassware
- Greasy Cardboard *(pizza boxes)*
- Hazardous Waste
- Juice Boxes
- Light Bulbs
- Medical Waste
- Milk Cartons
- Mirrors
- Plastic Bags
- Plastic Wrappers
- Styrofoam
- Waxed Cardboard
- Window Glass
- Wood
- Yard Waste

When will my recycling be picked up?

Residential recycling is scheduled for pick-up every week, on the same day as your trash service. Call Waste Management at (775) 831-2971 or visit inclinevillage.wm.com for your service route schedule.

Customers serviced by curbside Collection

Recycle using the provided cart – place curbside on your service day, collected every week.

Bear Shed (bear box) users – keep your cart for weekly curbside collection or designate a can(s) inside the Bear Shed for recycling by applying a recycle-vector (symbol) sticker and notify Waste Management by calling (775) 831-2971.

Customers serviced by dumpsters

Look for the designated recycling cart(s) or dumpster(s) or bring your recyclables to the Incline Village Transfer Station.

How do I recycle if I live in a condo complex or work at a small business?

Designated recycling carts and dumpsters are available for use at multi-family residential and commercial properties.

If you do not have one at your location, ask your property manager to provide recycling on-site.

Contact Waste Management for assistance in getting recycling to your commercial or residential property.

Phone: (775) 831-2971 | e-mail: inclinevillage@wm.com
YOU CAN RECYCLE!

1. RINSE off all food residue, thoroughly.
   *If it is dirty – it is trash.*

2. Place all recyclable materials into the designated recycling container.
   **BLUE BAGS ARE NO LONGER NECESSARY!**

3. Avoid litter and overage fees; close the cart or dumpster lid securely.

4. Keep the bears safe; set carts curbside after 5 a.m. on the day of service only.
   *If your multi-family residential or commercial complex uses a dumpster for collection service, place the materials inside the cart or dumpster labeled ‘mixed recyclables’.*

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**RECYCLING**

- Paper, Paperboard, Flattened Cardboard, Newspaper, Magazines and Junk Mail
- Glass Bottles and Jars
- Aluminum, Steel and Tin Cans
- Rigid Plastic Bottles and Containers

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**TRASH**

- Waxed Cardboard, Plastic Bags and Wrappers
- Dirty or Stained Paper Plates, Cups, Pizza Boxes and To-Go Bags
- Styrofoam Packaging, Cups and Containers
- Furniture, Major Appliances, Construction Debris, Lumber and Textiles
- Food, Diapers and Pet Waste

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**YARD WASTE**

- Pine Needles
- Pine Cones
- Small Bushes
- Small Twigs
- Bark and Wood Chips
- Lawn and Garden Trimmings
- Branches no larger than 3 feet long and/or 3 inches in diameter
- NO Pet Waste
- NO Food Waste
- NO Rocks, Dirt or Construction Debris

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**HOUSEHOLD HAZARDOUS AND ELECTRONIC WASTE (NO TVs OR CRT MONITORS)**

[ivgidhhw.com]